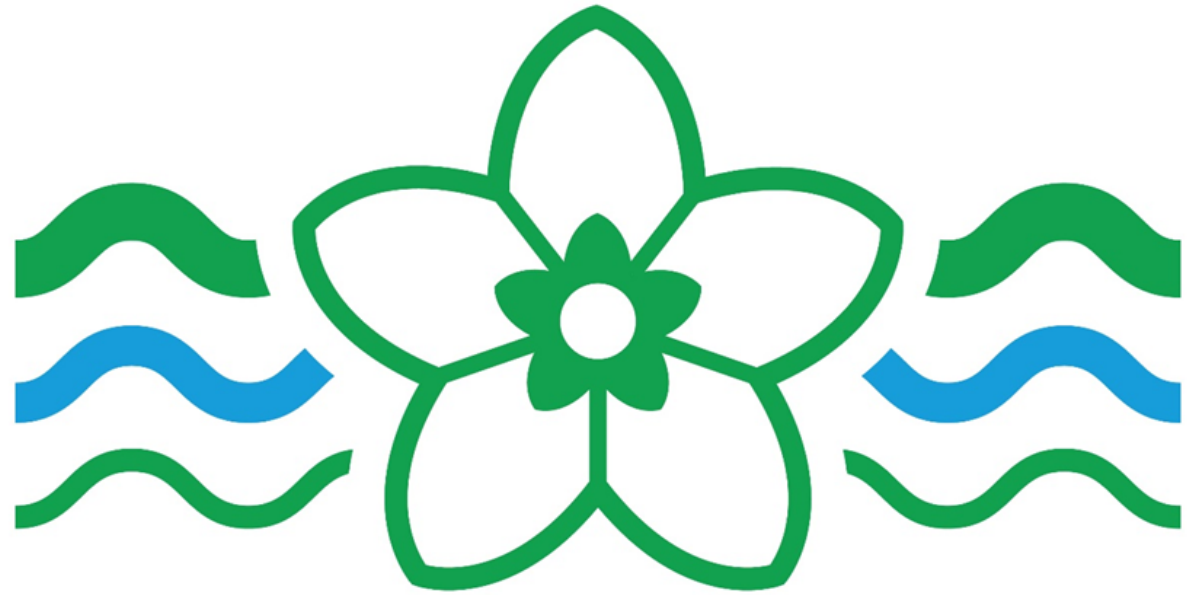


Global Resettlement Service

Service Development Plan 2024-2025



Cumberland Council



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Global Resettlement Service: Areas of Work

The Global Resettlement Service became operational in 2016/17 following the Councils pledge to accept refugees from Syria as part of the UK's Vulnerable Persons Resettlement Scheme (VPRS) and the Vulnerable Childrens Resettlement Scheme (VCRS).

The Global Resettlement Service has since responded to a range of world crisis's and are currently supporting the following programmes:

- **United Kingdom Resettlement Scheme (UKRS)** *5-year programme of integration and resettlement.*
- **Afghan Relocation and Assistance Policy (ARAP)** *3-year programme of integration and resettlement*
- **Asylum Dispersal (AD)** *supporting integration and resettlement in our communities.*



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Global Resettlement Service: Areas of Work

The Global Resettlement Service has since responded to a range of world crisis's and are currently supporting the following programmes:

- **Afghan Citizens Relocation Scheme (ACRS)** 3-year programme of intervention and resettlement
- **Homes for Ukraine (HFU)** *3-year programme for evacuees*
- **Community Sponsorship Programme (CSP)** *5-year programme delivered by community groups as part of UKRS*
- **Asylum Dispersal (AD)** *supporting integration and resettlement in our communities.*



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Summary

- **This Service Plan sets out how Cumberland Council's Global Resettlement Service, in partnership with other organisations will support refugees, evacuees and asylum seekers. Ensuring those who arrive in Cumberland through migration routes are treated fairly, supported to integrate, realise their full potential, and can live and thrive as valued members of our communities.**
- **It is essential that we approach refugee, evacuee and asylum seekers integration early in a person's migration journey, failure to do so will have an impact on wider communities. As a service we must recognise our responsibilities in providing the right services at the right time, reducing demand on statutory partners whilst promoting integration for the individual and the contributions they can make to our society.**



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Summary

As part of the Cumberland Council Plan 2023-2027, we will provide:

- Services that are accessible, trusted that listen, involve, and engage.
- Are driving change, learning, and improving.
- We demonstrate leadership whilst working collaboratively.
- Think local first and sustainability.
- Focus on prevention and early intervention.

Our Vision is that Refugees, Evacuees and Asylum Seekers are valued, feel safe, are integrated into our communities, and are supported to reach their full potential.

To achieve this Vision the Cumberland Global Resettlement Service identifies the following high-level outcomes and associated actions.



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OUTCOME 1: Services that are accessible, trusted that listen, involve and engage

To achieve this outcome Refugees, Evacuees and Asylum Seekers need to be recognised, valued members of the community, who have a contribution to make to society.

- To develop a framework that ensures the lived experience of Asylum Seekers and that of Refugees and Evacuees is taken into account and embedded in service development and policy.
- Ensure involvement of refugees, evacuees and asylum seekers in the development of ESOL provision alongside ESOL Tutors in the design of course materials and resources. To ensure ESOL provision is available in a timely manner and takes account of learner's other commitments and responsibilities.



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OUTCOME 1: Services that are accessible, trusted that listen, involve and engage

- **Recruit and establish** a volunteer service made up of those with lived experience that assist's resettlement of Asylum Seekers and their integration into UK life and the local area.
- **Promote regular engagement** with organisations working with Refugees, Evacuees and Asylum Seekers, as well as directly with those with lived experience.
- **Consult with Refugees, Evacuees and Asylum Seekers** to develop and maintain themed 'drop ins' that support the needs and promote integration.



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Outcome 2: Services that are driving change, learning, and improving

To achieve this outcome, Refugees, Evacuees and Asylum Seekers have timely access to services to achieve their full potential.

- **To develop and ensure language**, cultural and social needs of refugees, evacuees and asylum seekers are considered across Cumberland Council and partners, including Third Sector and community groups.
- **Work in collaboration** with Serco, Home Office, Migrant Help, Fire Service and Environmental Health in relation to dispersal accommodation to ensure property is safe and secure.



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Outcome 2: Services that are driving change, learning, and improving

- **Through collaboration build on positive engagement** with NHS North East and North Cumbria Integrated Care Board and Public Health England, taking account of localised pressures. Developing bespoke and tailored packages of intervention that meets the needs of refugees, evacuees, and asylum seekers.
- **Ensure through positive engagement** a joined-up approach to the provision of housing for refugees, taking account of localised pressures and regional/national experience.
- **Develop and deliver bespoke training packages** for partners that identify issues and rights in relation to No Recourse to Public Funds status, Right to Work restrictions and or Migrant Access to Benefits



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Outcome 3: We demonstrate leadership whilst working collaboratively.

To achieve this outcome, Refugees, Evacuees and Asylum Seekers are integrated into diverse and inclusive communities and are aware of, and able to exercise their rights and responsibilities:

- **To develop and support formal and informal** working relationships with Third Sector and Community Groups which engage directly with refugees and asylum seekers.
- **Through collaborative working, fund and develop** a homelessness strategy that responds to the needs of asylum seekers and the public.
- **Review and ensure appropriate structures** are in place across Cumberland Council and partners to develop a coordinated approach to the delivery of services for Refugees, Evacuees and Asylum Seekers.



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Outcome 3: We demonstrate leadership whilst working collaboratively.

To achieve this outcome, Refugees, Evacuees and Asylum Seekers are integrated into diverse and inclusive communities and are aware of, and able to exercise their rights and responsibilities:

- **Ensure Asylum Seekers, Refugees and Evacuees** are identified as an at-risk group in strategies and guidance/policy.
- **Ensure that schools have sufficient information and resources** to support learning.



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Outcome 4: Think local first and sustainability

To achieve this outcome, Refugees, Evacuees and Asylum Seekers feel welcome and live here safely without fear of persecution or discrimination regardless of migration status.

- **To fund Third Sector and Community groups** to support delivery of services that meet direct local need of individuals and groups of Refugees, Evacuees and Asylum Seekers.
- **Ensure that localities are taken into account** when contracting providers and or through Grant giving to ensure local needs are taken into account.
- **Proactively identify and engage** where necessary with newly arrived Asylum Seekers, within dispersal accommodation.



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Outcome 4: Think local first and sustainability

To achieve this outcome, Refugees, Evacuees and Asylum Seekers feel welcome and live here safely without fear of persecution or discrimination regardless of migration status.

- To ensure **Schools have the support required** to support pupil engagement, attainment, and integration, including curriculum options, for those young people who arrive in Cumberland aged 14-16 years.
- **Promote and ensure timely access and support** into employment, education, training, and volunteering opportunities.



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Outcome 5: Focus on prevention and early intervention

To achieve this outcome, Refugees, Evacuees and Asylum Seekers have access to services and support to achieve.

- **Identify and deliver training** to staff group and partners including Third Sector and Community Groups, on human trafficking, and modern slavery.
- **Ensure the most vulnerable**, such as victims of trafficking, women, children, and LGBT have appropriate support in place.
- **Ensure access to trauma and therapeutic support** services are communicated with Asylum Seekers and those who are experiencing mental health issues such as PTSD.



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Outcome 5: Focus on prevention and early intervention

To achieve this outcome, Refugees, Evacuees and Asylum Seekers have access to services and support to achieve.

- **Develop and support Refugees, Evacuees and Asylum Seekers** into pathways to work, taking account of individual circumstances and needs.
- Develop a parent and child information pack to facilitate knowledge of the education system and what to expect.
- **Identify Right to Work restrictions for Asylum Seekers** and seek out development opportunities that will prepare for joining the work force.
- **Assist and identify support to help** Refugees, Evacuees and Asylum Seekers to identify equivalent qualifications or access additional or alternative training.



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Indicators of Resettlement Integration

Integration has many meanings and can mean different things to different people. Integration can be intergenerational and takes place at multiple levels including the individual, family and the community and incorporates all aspects of life.

Integration is a two-way process and depends on everyone taking responsibility for their own actions/contributions, including new arrivals, and receiving communities.



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Indicators of Resettlement Integration

The below Indicators of Resettlement should at all stages be the golden thread which runs through the work of resettlement and integration.



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Thank you for listening

Any Questions?



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